

January 23, 2017

Submitted by:

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**RE: PRESS RELEASE FOR
IMMEDIATE RELEASE**

Pictured (l-r): Rich Mazzio, Dover Federal Credit Union Chief Member Experience Officer

Dover Federal's Mazzio, Named Chief Member Experience Officer

Dover, Delaware - Dover Federal Credit Union is pleased to announce Rich Mazzio has been promoted to Chief Member Experience Officer. Rich has over 15 years of experience in the financial industry, serving most recently as Dover Federal's Director of Member Resource. He brings experience to Dover Federal, which encompasses branch management, business development, commercial lending, investment services, fraud services, training, operations and call center management.

As Chief Member Experience Officer, Rich will be instrumental in ensuring the delivery of legendary service to Dover Federal's members, making sure the products and services that make the most sense for their financial needs are provided.

Mr. Mazzio stated, "It is the experience that creates the memories, not the products and services. If we truly deliver legendary service and create memorable experiences for our members and one another, the rest will follow."

Mr. Mazzio attended the University of Delaware and Wilmington University, with concentrations in Business Management and Management Information.

Dover Federal Credit Union is the largest credit union in the state of Delaware, with a membership of over 45,000. Dover Federal has offices in Smyrna, New Castle, Milford, and Dover, including one at Dover Air Force Base. To experience the Dover Federal Credit Union difference, visit www.doverfcu.com.

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