

## A Message from Your CEO

### Exciting things are happening at Dover Federal Credit Union!

As this publication makes its way into your inbox, I'm honored to share that your confidence, trust and support of the Credit Union has been reflected in us being named the *Best Credit Union* by the Stars of Delaware as well as the *Community Choice Awards First State Favorite Credit Union*. These awards showcase the incredible pride we take in being your financial partner and helping you achieve financial strength, stability and success.



**Janell Upton**  
CEO & President

In our ongoing efforts to better serve you, I am elated to share the news of an upcoming major renovation to our Saulsbury Road location. Beginning October 13, this branch will be transformed into a modern, state-of-the-art Financial Center to elevate your overall banking experience. The re-design will feature member-facing access to our Business and Commercial Services, Real Estate and Financial Planning and Investment Services teams, in addition to serving as a branch location to assist with all of your account services and consumer lending needs. The Financial Center will also feature a community room to provide a best-in-class experience for our highly attended financial education seminars.

The Saulsbury Road branch, drive-thru and drive-up ATM will remain accessible and open during the renovation to continue serving you. While new construction is exciting, we also recognize it can be distracting. To maintain as little interruption to service as possible, measures will be taken to reduce the noise and restrict visibility to active worksites. As with any construction project, there will be times when access is limited. While the lobby ATM and night deposit box will no longer be available, we will provide ample notice when areas such as the lobby and/or the drive-thru will be restricted. We appreciate your excitement and support for this project as well as your patience in understanding the accommodations that are needed to make the Financial Center come to life with an anticipated completion in the fall of 2026.

As a reminder, you may also contact our Member Resource Center by visiting our [virtual branch](#), and can stop into any one of the following branches located just minutes away:

- [North Dupont](#) (2.4mi)
- [DAFB](#) (5.6mi)
- [Camden](#) (6mi)
- [Smyrna](#) (11.3mi)



We are committed to empowering our communities by educating and inspiring members throughout their financial journey. We are here to be a partner in your success. You can expect to see additional enhancements at each of our branch locations in the upcoming years to provide you an exceptional service experience and easy access to the products and services you deserve. Thank you for banking with Dover Federal Credit Union.

It is our pleasure to serve you.



# CU in the Community

**TOP  
WORK  
PLACES  
2025**

THE NEWS JOURNAL  
delawareonline.com

Join us in **CELEBRATING** being  
named one of the  
Nation's **TOP WORKPLACES!**

Continue to send us your feedback from member satisfaction surveys and we will continue to make enhancements and improvements that make our credit union and its team members the best we can be!



## Mark your CALENDARS

**Sept 15 – 20 - Military Appreciation Week at DFCU**

(Enjoy Refreshments & Giveaways at our branches, while supplies last)

**Sept 18 – Military Appreciation Happy Hour @ Biggs Museum**

(Stop by the DFCU table at the Biggs for complimentary food/drink vouchers)

**Sept 19 – Biggs & Littles Military Family Day @ Biggs Museum**

**Sept 20 – Budgeting Seminar @ DFCU (RSVP required)**

**Sept 20 – Milford Riverwalk Freedom Festival**

**Sept 27 - Hornet Hustle Fall Fest 5k**

**WELCOME to the Credit Union!**



Proudly serving the employees of the Middletown YMCA.